

# Considerate Constructors Scheme

## Monitor's Site Report



<b>Project name</b>	Blackburn Leisure Centre				
<b>Contractor name</b>	Eric Wright Construction Ltd				
<b>Onsite contact(s)</b>	Mark A Walker				
<b>Site ID number</b>	75911	<b>Visit no.</b>	2	<b>Visit date</b>	11/11/2014

### Site description, context and location

The project is for the construction of a new leisure centre close to the centre of Blackburn. The site is brown field and overlooked by a multi-story car park, adjacent the college communal space and commercial enterprises.

Checklist section	Category score		Score descriptor
1. Care about <b>Appearance</b>	8	/10	<b>1</b> Gross Failure <b>2</b> Failure <b>3</b> Major non compliance <b>4</b> Minor non compliance <b>5</b> Compliance <b>6</b> Good <b>7</b> Very Good <b>8</b> Excellent <b>9</b> Exceptional <b>10</b> Innovative
2. Respect the <b>Community</b>	8	/10	
3. Protect the <b>Environment</b>	8	/10	
4. Secure everyone's <b>Safety</b>	9	/10	
5. Value their <b>Workforce</b>	9	/10	
<b>Total score</b>	<b>42</b>	<b>/50</b>	

For more information on score descriptors, see 'Site Scoring Explained' or visit [www.ccscheme.org.uk](http://www.ccscheme.org.uk)

### Executive summary

The site has changed dramatically over the period in terms of appearance with the College having a positive input into the perimeter displays on the hoarding. The building itself is imposing and now dominates the skyline.

A site CSR Plan was talked about at the first visit and it has been very encouraging to see the results of the objectives logged and promoted, excellent.

The focus on environment best practice has continued through the project and again the excellent results have been displayed on both site notice boards and the community information board. Good to see that there has been alignment of the College curriculum with onsite activities to provide students with practical experience.

The safety and wellbeing of the workforce and the passing public is very well managed with some exceptional initiatives in place and very pertinent that delivery drivers are given an awareness pack and encouraged to look out for cyclists and children when away from site.

The excellent creature comforts remain in place. With the College being adjacent there is almost a captive audience and measures have been employed to not only promote the industry but to link diversity and women for the industry by an experienced employee in such a category giving presentations, exceptional.

My thanks once more to Mark and his team for their continued efforts and assistance.

### Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

*While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.*

<b>Monitor name</b>	Phil Power FCIOB
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## Monitor's Site Report - Detailed summary of findings



<b>Project name</b>	Blackburn Leisure Centre		
<b>Site ID number</b>	75911	<b>Visit no.</b>	2
		<b>Visit date</b>	11/11/2014

<b>1. Care about Appearance</b>	<b>8</b>	<b>/10</b>
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The Heras fence remains in place and has been utilised by the Client to promote the college and the new building with bespoke marketing banners. There are open areas of mesh panels where the site can be seen on area being the skips which **are open and a little unkempt**. The site entrance for deliveries leads direct onto site to avoid potential obstructions to the highway. The office and welfare facilities remain well screened from the public gaze. Eric Wright hi-viz vests are all numbered for ease of identity. Operatives are encouraged to change prior to leaving the site. Daily perimeter checks and litter picks following a check list and register maintained. An end of week site inspection check list is followed and again registered. The new building is now a feature and dominates the site. Good housekeeping and cleanliness is promoted in the induction and supervisors briefings. Smoking is restricted to a designated area complete with butt bin and promotional material to encourage smokers to quit. Corporate image and presentation is good. There is a Facebook and Twitter account for the site.

<b>2. Respect the Community</b>	<b>8</b>	<b>/10</b>
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Newsletters continue to be produced, circulated and a copy displayed in the community information display case by the site entrance facing the College circulation space. The notice board has details on waste recycling levels, carbon emissions and the progress in respect of employment and apprentices. Deliveries have been scheduled and met by two gatemen and brought onto site to avoid congestion of the adjacent roads. The workforce is encouraged to use Scholars the College café adjacent the site providing they are presentable. The site monitors publishes the number of operatives on site from local area as part of the site KPIs. Weekly meetings have been held with the College for discussion on issues which have the potential to impact on the College. The CCS banner and public notices remain well displayed as are the internal notices and posters. The Scheme films are played at the induction to encourage good behaviour and bad language is not acceptable. Kelly is the Scheme champion is currently on maternity leave with Phil Richardson the Q E Manager standing in. Good behaviour and respect for the passing public is covered in the induction. Radios are not allowed and mobile phone use restricted to a designated area. Parking has to be on public car parks. The Community Engagement plan (CSR Plan) is now a comprehensive document and used to monitor the successes of the objectives set (KPIs). Students from the building section of the College have taken part in onsite training in line with their curriculum. Some external works carried out at Balshaw School, a children's respite centre. **No legacy identified**. A log splitter has been purchased and donated to a local nature centre which is part of the Wildlife Trust.

<b>3. Protect the Environment</b>	<b>8</b>	<b>/10</b>
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The 14001 certificate and the Environment Policy remain well displayed. The main environmental issues have been for the control of noise from the power floating and cut off saws are not allowed for cutting metal studding. Concrete piles have been cropped with a quiet system which also eliminated dust. Waste has been collected in tipping skips and segregated into the main skips, the monthly results displayed both in the canteen and the community notice board and show zero to landfill. Subcontractors have been encouraged to reduce waste with the dry lining subcontractor utilising off cuts as the first skin in the partitions, with a very beneficial result. Fuel oil is stored in bunded facilities and spill kits available. Environmental awareness training continues to be carried out by the Environment Manager. Environmental achievements are displayed on the notice boards. Site data for energy and water use along with travel distances are captured and applied to a CO2 monitoring tool kit. The Environment Manager has had input with the design team for sustainability of sources. Noise monitoring carried out via a smart phone app and registered. There is a cycle to work culture with a number of members of the site team cycling up to 13 miles each way to site. Car and van sharing has been promoted amongst the subcontractors. A contribution to the natural environment **has not been identified**.

<b>4. Secure everyone's Safety</b>	<b>9</b>	<b>/10</b>
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Grab and go copies of the route to A&E remain on display with the added facility of a pre-set satnav and trained first aiders are identified on photo posters. The matrix of site staff responsibilities for H&S Plan updates and site safety inspections continues to be used. Risk assessments in site files and electronic. Clean PPE available for visitors who are required to sign in and out, have a visitor induction and asked for their CSCS cards and if they have any medical issues. Access to the site is via biometrically operated personnel gate, where visitors can use the call button for assistance. Perimeter hoarding and locked gates ensure the public do not stray onto site and a traffic management plan has grown with the site progress. The gate man hands out driver awareness packs for children and cyclists and the delivery vehicles must have a fall arrest system in place. Regular tool box talks are delivered to the workforce and weekly supervisors meetings in place to seek views and fed back from the workforce. General H&S issues are introduced to all inductees. Emergency evacuation procedures in place, and drills carried out. All moving operated plant is fitted with sounders and beacons. Accidents and incidents are recorded and reported back to the H&S department for analysis. SHEQ bulletins are issued for display. A daily hazard board is in use. Friday safety surgeries are open to all on site. The suggestion box has been well used and accepted. Zero tolerance of drugs and alcohol use on site with random testing.

<b>5. Value their Workforce</b>	<b>9</b>	<b>/10</b>
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EO&D and fair treatment promoted in the induction with a particular focus on no bullying, racism and bad language. Appraisals are carried out for employees and a training plan developed and career path development discussed. In house training is available for the subcontractors. Occupational health risks are identified in the RAMS and appropriate measures taken. Operatives emergency contact details and medical conditions are logged at the induction and they are required to have current and valid CSCS cards. Employees have annual health checks. The welfare facilities are first class and comprise, well appointed canteen, drying room with lockers, both male and female toilets and showers. There have been apprentices and placements on site and there is a trainee site manager. A Company female engineer from South Africa has been into the College to promote females into the industry. Healthy lifestyle topics are changed each month and prostate cancer awareness posters have been displayed. There has not been the need to provide for religious or cultural needs. Assistance is given to those with literacy issues and a link is available for further training. Pro cleaners are used to maintain the facilities clean. A monthly award is made to the individual with the most appropriate suggestion. There is an open door policy backed up with a whistle blowing facility.

<b>Overall score</b>	<b>42</b>	<b>/50</b>
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*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*